

New Hampshire Community Re-Entry Program

Implementation Update for Health & Human Services Oversight Committee

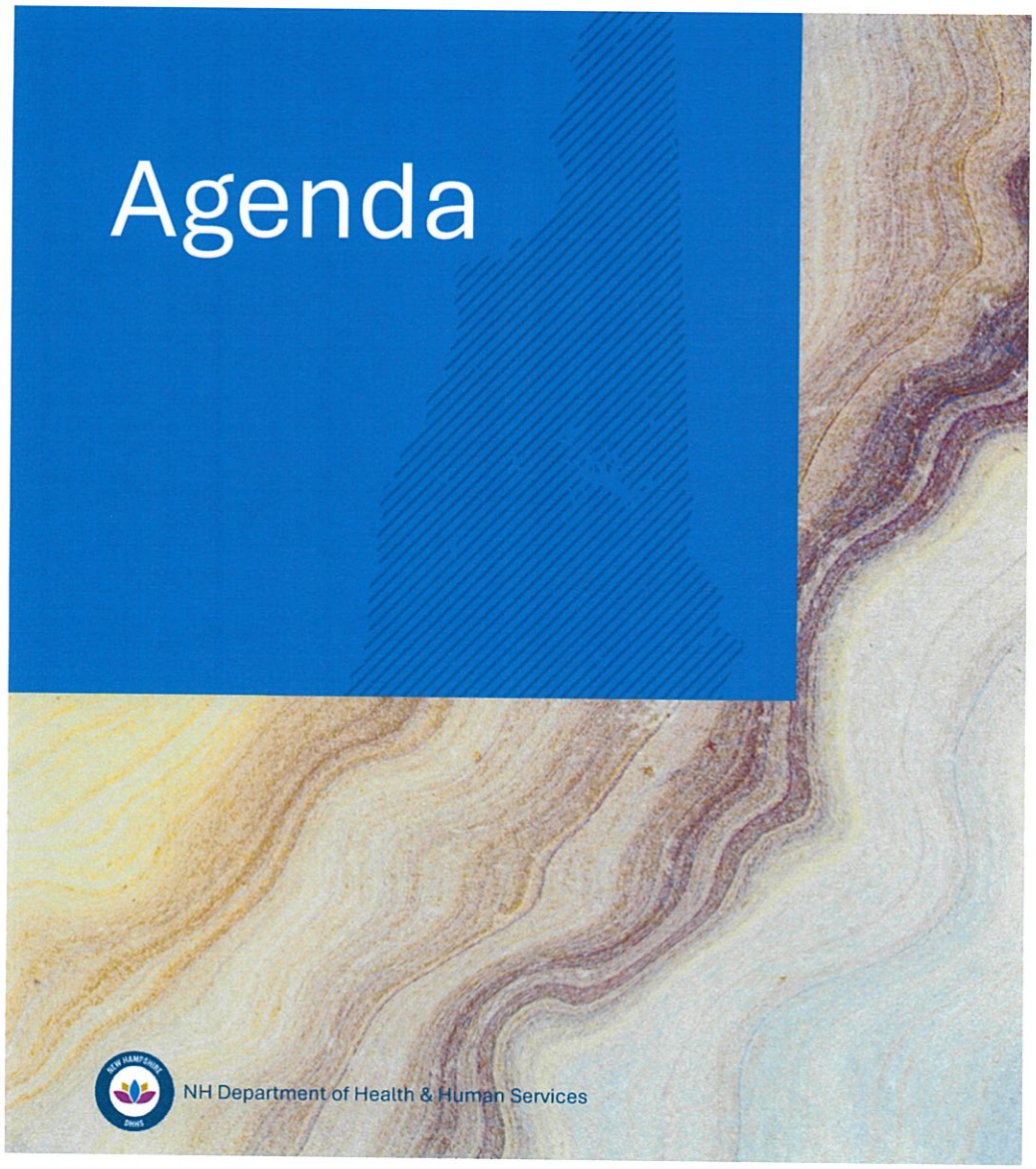
Ann Landry, MBA, Associate Commissioner
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April 25, 2025

Department of
HEALTH &
HUMAN SERVICES



Agenda

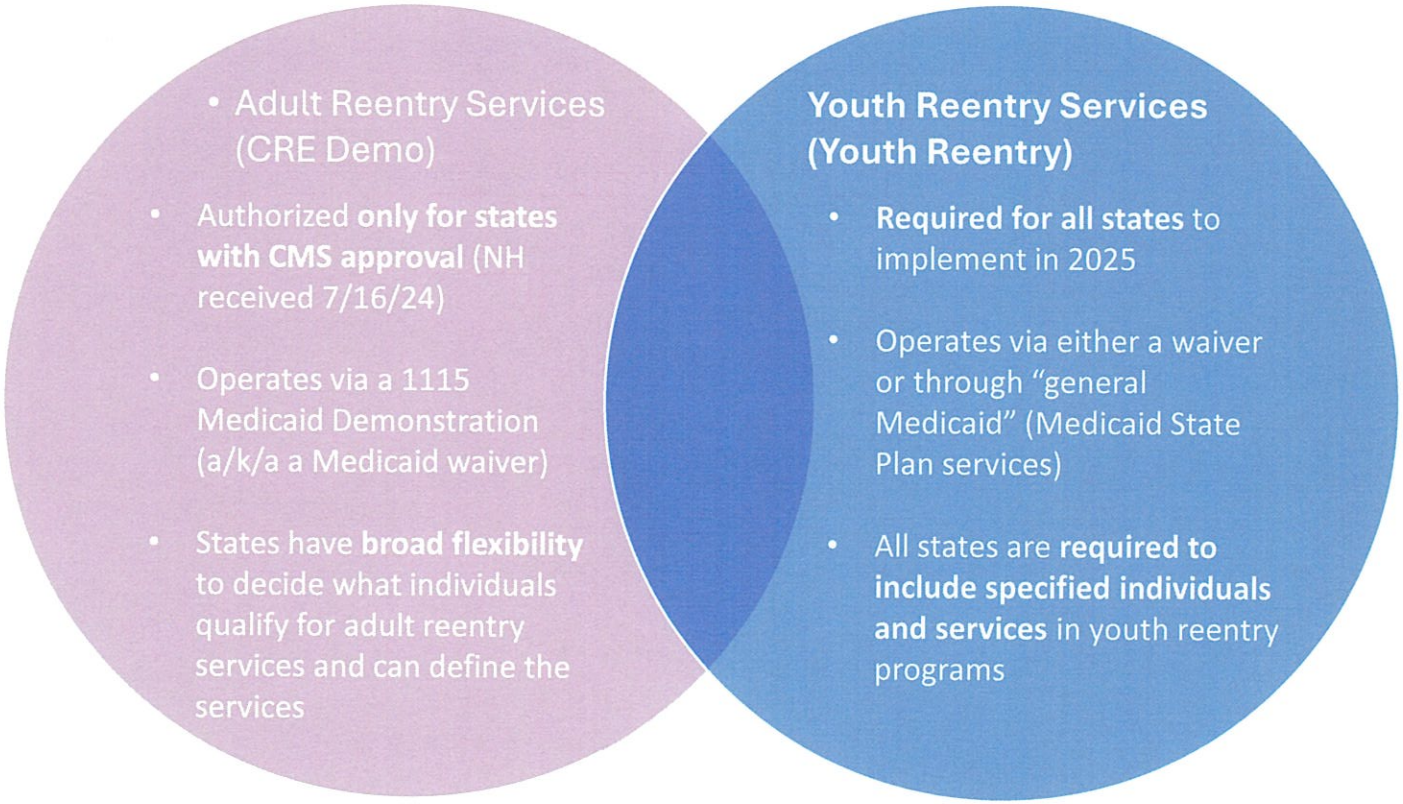


- Overview of program components
- Core Features
- Implementation Plan
- Early Successes & Impact

Overview of New Hampshire's Reentry Project

NH Reentry Overview

- NH is supporting two distinct reentry programs: one for adults, and one for youth
- Federal requirements differ for both adult and youth reentry
- Our focus today is on adult reentry services, as this is the majority of cases
- **The reentry programs involve a limited set of Medicaid benefits, and do not impact other eligibility-related programs like Medicare or SNAP**



Core Features of Adult and Youth Reentry in New Hampshire

Element	Adult	Youth
Population	Medicaid-eligible inmates **with behavioral health needs,** ages 21+	Medicaid-eligible youth up to age 21, Medicaid eligible former foster care youth ages 21-26
Timeframe	45 Days prior to anticipated release	30 days prior to anticipated release
Services (see next slides for more details)	MCO enrollment, enhanced care coordination, initial pre-release visits with community-based providers, peer support, and a 30-day prescription drug supply provided upon release	Targeted Case Management and Early and Periodic Screening, Diagnostic, and Testing Services (EPSDT) such as medical, dental, and behavioral health screenings
Delivery	MCOs (limited benefit managed care), MCO network providers (community-based providers), DOC pharmacies, DOC case managers	MCOs (limited benefit managed care) *Providers may include MCO network providers, carceral providers*
Facilities	Phase 1: DOC facilities launch in 2025 Phase 2: County jails begin phased approach based on readiness assessment	Phase 1: DOC facilities and SYSC launch in 2025 Phase 2: County jails begin phased approach based on readiness assessment

The High-Level CRE Rollout Plan

January 2, 2025

- DOC and SYSC will implement new 90-day pre-release eligibility scan process
- DOC will begin to identify individuals as potentially eligible for CRE using the new SMI / SUD indicator in NH EASY
- DOC and SYSC begin new process for entering / updating anticipated release date

February 15, 2025

- First date that an adult could potentially be open for the 45-day benefit (if releasing April 1)
- Continue new 90-day eligibility scan
- Continue to utilize SMI / SUD indicator
- Continue new process for entering / updating anticipated release date

March 2, 2025

- First date that a youth could potentially be open for the 30-day benefit (if releasing April 1)
- Continue new 90-day eligibility scan
- Continue to utilize SMI / SUD indicator
- Continue new process for entering / updating anticipated release date

April 1, 2025

- First date that an adult or youth participating in CRE would potentially be released
- Continue new 90-day eligibility scan
- Continue to utilize SMI / SUD indicator
- Continue new process for entering / updating anticipated release date

Initial DOC rollout complete

Fast Facts: NH's Implementation Rollout, By the Numbers

4 DOC Facilities

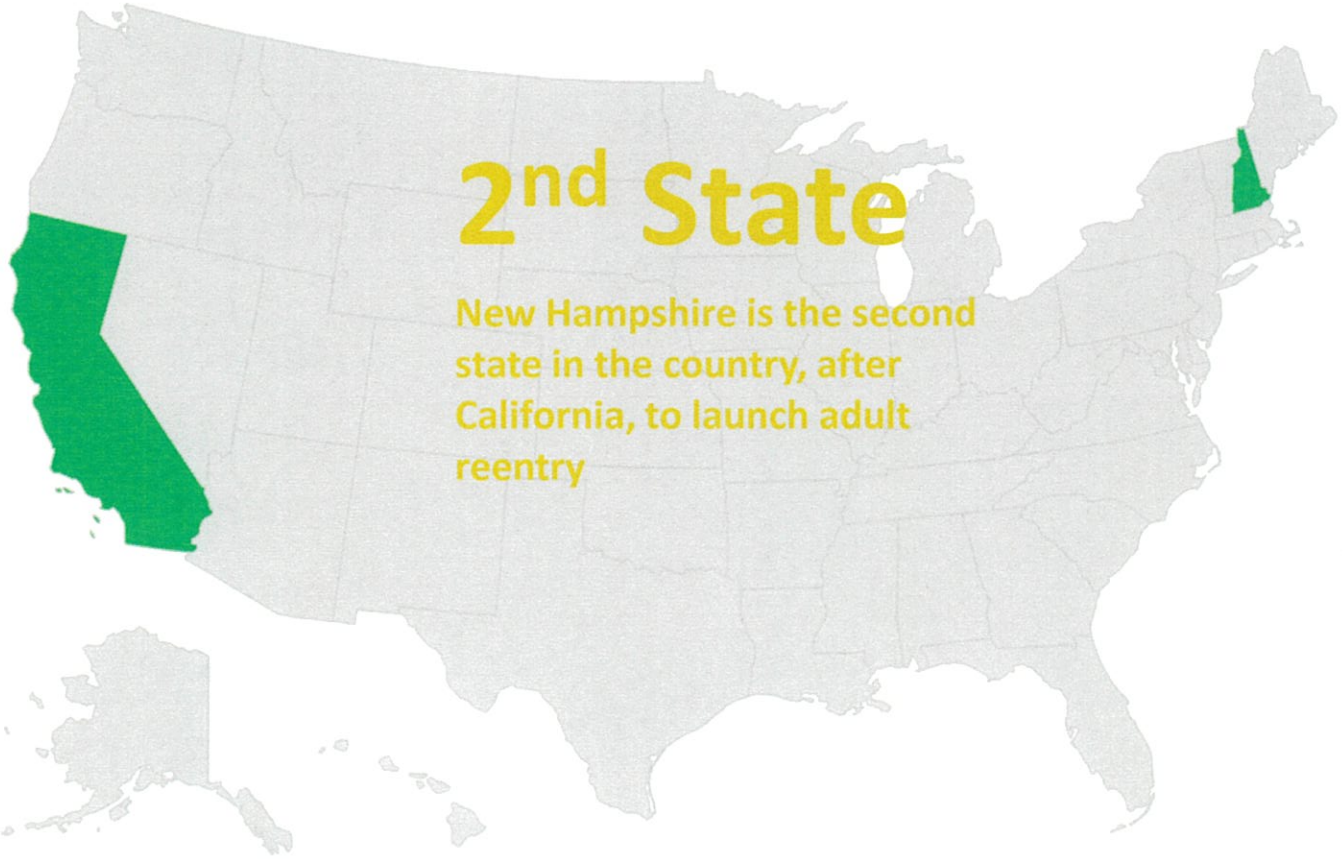
Four out of the five eligible DOC state facilities have participated thus far

30 People

Adults that have enrolled in the reentry benefit plan, as of 4.22

100% of MCOs

WellSense, NHHF, and AmeriHealth all have active members



Promising Early Indicators from NH's Reentry Program

While community reentry was only implemented a few months ago, NH is already recording positive experiences from both program participants and DOC / MCO case managers alike.

Pre-release Benefits



Relationships with Post-Release Providers

DOC has reported that while some participants are initially hesitant to meet with an "insurance company", they are relieved to **learn that the MCO care manager is a "real person" who can help them** prepare for reentry.

Confidence Building for Participants

DOC case managers have reported that many program **participants feel more confident** about the post-release plans now that they know someone who can help them in the community, and that they are **more directly involved in planning for post-release medical services.**

Continuity in Care Coordination Planning

Both DOC and MCO care coordinators have reported that being able to work together, with the participant, gives them a **better picture of how to support individuals during the reentry period** and allows MCO care managers to build directly from the DOC's previous treatment efforts.

Post-Release Outcomes



Employment and Housing Outcomes

During an early case study review, NH learned that one initial participant was able to work with the MCO care manager to **successfully secure post-release employment and housing in the community.**

Access to Support in the Community

MCO care managers have also been able to translate pre-release care planning needs into post-release service delivery, including **assisting with coordinating post-release transportation for individuals** without access to a car.

Extended Care Coordination Assistance

Several participants have chosen to **remain in contact with MCO care managers following their release**. MCOs are continuing to provide holistic reentry support, including one example where an MCO delivered a care package to an individual newly moved into a sober living house.